Welcome to Fall 2015 Building Coordinators Meeting!
AGENDA:

1. INTRODUCTIONS: NEW BUILDING COORDINATORS  
   ALL

2. IMPACT OF FM BUDGET CUTS  
   GUCKERT

3. GATEWAY/CORRIDOR ROAD PROJECTS  
   WIELAND

4. CLOSING THE GATES ON 2008 FLOOD RECOVERY  
   GREINER

5. CUSTODIAL SERVICES UPDATES  
   FINN

6. WINTER WEATHER UPDATES  
   FITZPATRICK

7. QUESTIONS AND ANSWERS
Impact of Facilities Management Budget Cuts

Don Guckert – Associate Vice President
Gateway/Corridor Road Projects & Impact

Chet Wieland – Associate Director  PD&C
Gateway/Corridor Road Projects & Impact

- Elevate Dubuque St. and Park Road Bridge
- Raised to 100 yr + 1’ Elevation (min)
- Bridge Raised to Pass 200 yr Flow
- Three Year Construction Duration
- Anticipated to Commence April/May 2016
- One Lane of Traffic to be Maintained
- Maintain Access to Adjacent Properties
Gateway/Corridor Road Projects & Impact
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GRAND AVENUE
STEAM REPLACEMENT

- Replacement of Steam Lines and Tunnels
- Multiple Phases
- Twelve Month Construction Duration
- Anticipated to Commence - 2017
- One Lane of Traffic to be Maintained
Gateway/Corridor Road Projects & Impact

HAWKINS DRIVE RECONSTRUCTION

- Reconstruct Existing 4 Lane Street
- Construction of Adjacent Sidewalk
- Improved Street Lighting
- Five Month Construction Duration
- Anticipated to Commence April 2016
- One Lane of Traffic to be Maintained
Gateway/Corridor Road Projects & Impact

**HAWKINS DRIVE RECONSTRUCTION**

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Gateway/Corridor Road Projects & Impact

I-80/I-380 INTERCHANGE IMPROVEMENTS

- Reconfigure of Turning/Merging Traffic
- Improved Traffic Flow
- Five Year Construction Duration
- Anticipated to Commence 2017 or 2018
- Lane & Exit(s) Closure
Gateway/Corridor Road Projects & Impact

I-80/I-380 INTERCHANGE IMPROVEMENTS

- Reconfigure of Turning/Merging Traffic
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- Lane & Exit(s) Closures
Gateway/Corridor Road Projects & Impact
Closing the Gates on 2008 Flood Recovery

Sadie Greiner– Interim Director PD&C

• Hancher-Voxman-Clapp
• Original Art Building
• Museum of Art
Visual Arts Building
$77M
Visual Arts Building - Interior
Hancher Performing Arts Center - Interior
Voxman Music Building
$152M
Custodial Services Updates

Lynne Finn– Associate Director BLS
Results

Building Landscape Services Customer Survey 2015

Condition of restrooms
Condition of classrooms
Cleanliness of interior public spaces
Cleanliness of interior private spaces

- Poor
- Fair
- Good
- Excellent
How Custodial Work is Performed

Building and Landscape Services Customer Survey 2015

- Work is performed courteously and professionally
- Work is performed in a timely and responsive manner
- Work meets my expectations

Custodial Services - Setting the Foundation for Change
Standardization

Green Cleaning Statement
Training Manual Updates
Equipment Audit & Inventory Update
Chemical Standard Verified Microfiber Expansion
Automation of equipment repair records

Strategic Operational Leadership

Assistant Managers Assignments
Tiger (Duane) Lown and Jeff Rajtora
Manager Assignment
Bill Ciha
Training Specialist and Program Development
Leadership Development for all Custodial Leaders

Operational Challenges for Facility Coordinators

Replaced inefficient safety process
Evaluate paperwork process
Directly involve FSC in new building turnover
Quality Assurance Program
Custodian II Floor Audit Project

Organizational Structure

Match shifts/schedules and work to be done
Every vacancy is an opportunity to refine current staffing
Area/Building “Check-Up”

Partnership with SupplyWorks

Upcoming TIER project in partnership with UI Purchasing TBD

Customer Focus

Development of Service Agreements based on customer needs
Shared Governance Process to define Service Levels
Small Group Building Coordinator Meetings

Data Definition, Collection and Analysis

Custodial Services - Setting the Foundation for Change
Winter Weather Response

Shawn Fitzpatrick
Supervisor Landscape Services

Scott Gritsch
Manager Landscape Services

Facilities Management
The University of Iowa
Question and Answer
Thank you!