

Welcome Building Coordinators!

August 21, 2019



CLASS OF 2023

Welcome Building Coordinators!

Agenda:

- Introductions – New Coordinators or go-around
- Updates - FM@YourService – Steph Rourke (5 min update)
- UI Waste & Recycle Contracts - Renee Funk – UI Purchasing (10 min)
- New FM Website – Wendy Moorehead (5 min update)
- FEATURE: *BLS Survey Results* – FM BLS Associate Directors – Julie Sychra, Andy Bruckner, Scott Gritsch (30 min w/Q&A)
- Hancher Tour following meeting - Chuck Swanson, Executive Director – Hancher Auditorium

2019 Building Coordinator Meetings

- ▶ NEXT MEETING: September 18, 2019
- ▶ *10:30 – Noon*
- ▶ Location: UCC 2520D

FM@YOUR SERVICE – It's all in the Name!

– Steph Rourke



FM Work Control Center

UI Waste & Recycle Contracts - Renee Funk – UI Purchasing

- Landfill Waste Services- ABC Disposal System Inc.
- Recycling Waste Services-Waste Management Inc.
- Organics Waste Services-Waste Management Inc.
- Transition should be seamless
- Routes and schedules remain unchanged

Questions regarding needs or day-to-day operations:
Contact Renee Funk UI Purchasing 335-0382

Visit UI Purchasing Website: <https://uiowa.edu/ap-purchasing/purchasing/contracts>

UI Waste & Recycle Contracts - Renee Funk – UI Purchasing

Need help with Landfill Waste Services?

Creating an order?

- If your building is a General Education Funded (GEF) building contact UI Facilities Management for initiating purchase requisitions; they will appropriately bill MFKs as currently done today.
- For all other landfill waste needs contact your shared services person to issue a PO.
- If you do not have a shared services person or a unique situations feel free to reach out to Renee Funk.

Pricing

- Compactor Waste: \$87.50 per ton
- Non-Compactor Waste: \$118.33 per ton
- Special Event Collections: \$300.00 per ton

Special Event Collections include but are not limited to events including home University football games, student move in and move out events. Above mentioned fees are inclusive of any and all expenses associated with the services.

**Purchasing Contact for Contract Questions,
Operational Questions, Issues with Services:**
Renee Funk
Renee-funk@uiowa.edu
319-335-0382

ABC Disposal Systems

- Dedicated Account Manager for questions, concerns and special event services:
 - Dave Klockau
 - Email: dave@abcdisposalsys.com
 - Phone: 319-631-9441
- Email: uirequests@abcdisposalsys.com
- Phone: 319-631-9441

UI Waste & Recycle Contracts - Renee Funk – UI Purchasing

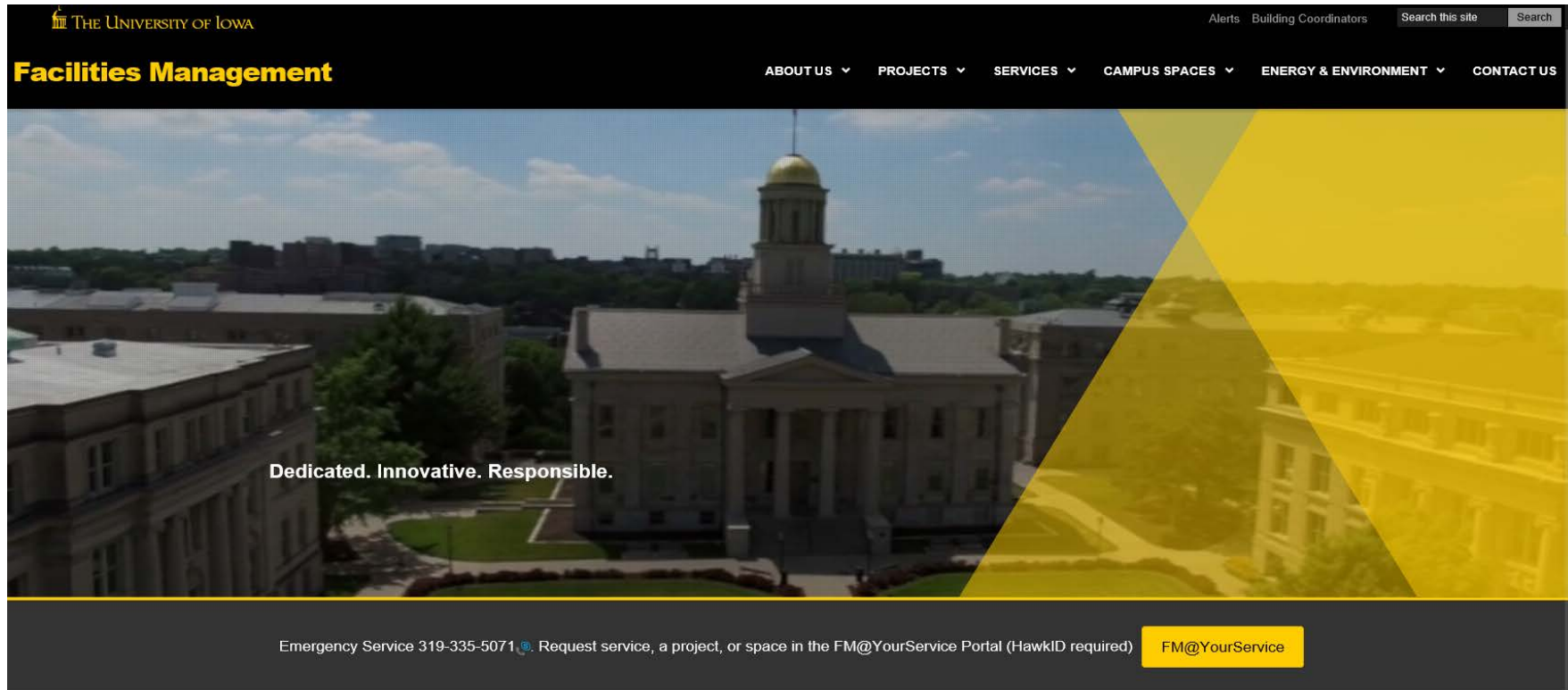
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<https://uiowa.edu/ap-purchasing/purchasing/contracts>

QUESTIONS?



FM Internet Redesign Project



FM Internet Redesign Project

Why?

- Last design update to FM Internet - 2009
- Drupal design brings FM Internet into alignment with the rest of the university
- Adheres to new UI branding standards, Web Content Accessibility (WCAG) standards, mobile-friendly, responsive design across platforms.

Input from BC Focus Groups on navigation – Thank you!

FM Internet Redesign Project

Timeline:

- Launch early to mid-September
- Email announcement with reminder and instructions to Building Coordinators

FM Internet Redesign Project

Top 5 reasons to get excited about the new FM website:

1. Quick links to all the important stuff
2. Easier to find FM@YourService
3. Streamlined content
4. Improvements to the Building Coordinators Network pages
5. All your favorite pages are still there

FM Internet Redesign Project

<https://facilities.stage.drupal.uiowa.edu/>

QUESTIONS?



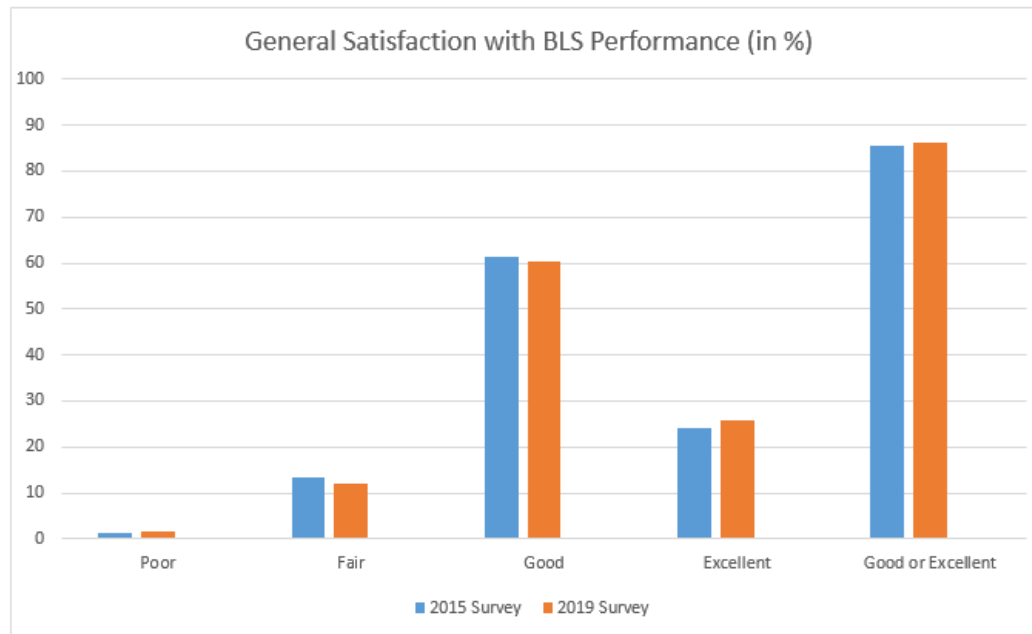
BLS Survey Results Discussion

- Julie Sychra – Associate Director – Building Operations & Maintenance
- Andy Bruckner – Associate Director – Custodial Services
- Scott Gritsch – Associate Director – Landscape Services

BLS Survey Results Discussion

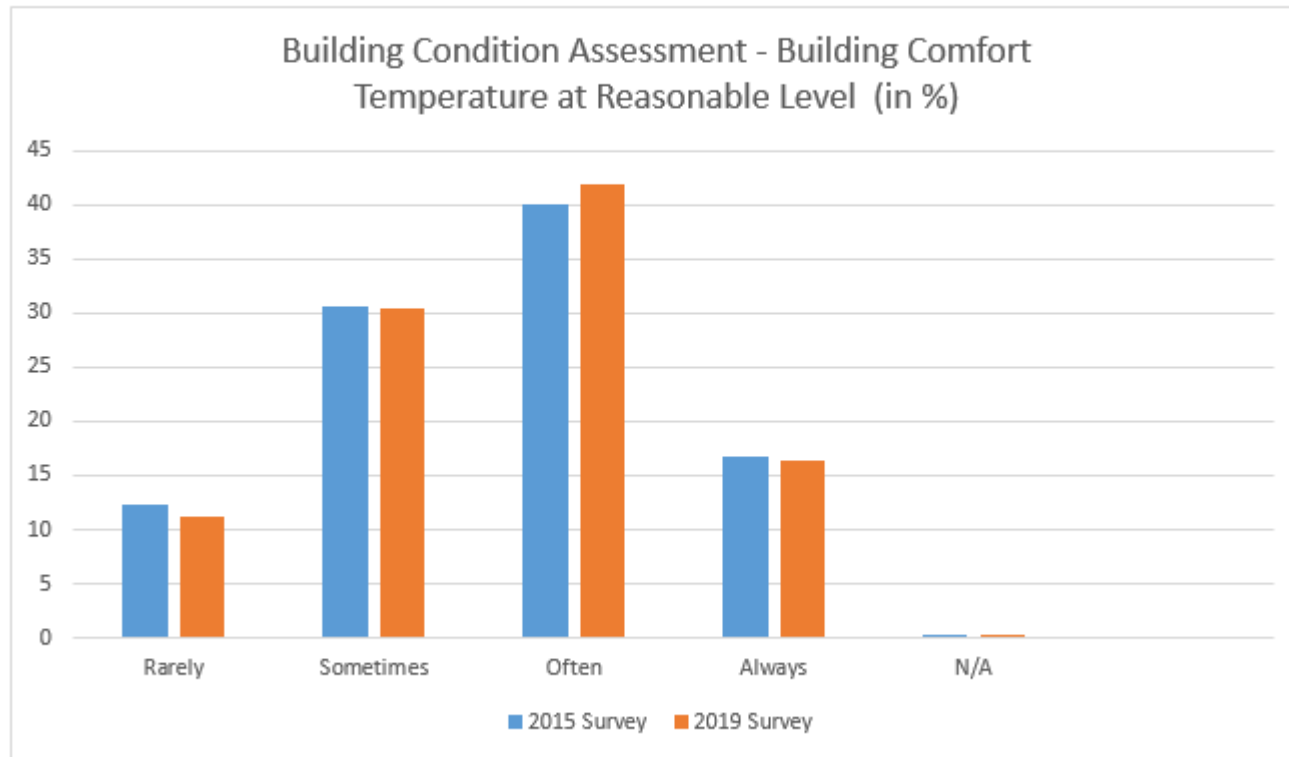
BUILDING AND LANDSCAPE SERVICES SURVEY 2015 v. 2019

Q13 - GENERAL SATISFACTION: Please rate your general satisfaction with Building and Landscape Services performance:



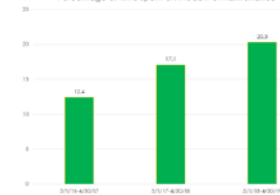
BLS Survey Results Discussion

Q 5: Building Condition Assessment – Building Comfort - Temperature



Planning & Scheduling: Impact

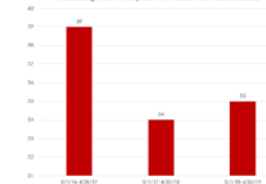
Percentage of Time spent on Proactive Maintenance



8 point percentage increase

Planning & Scheduling: Impact

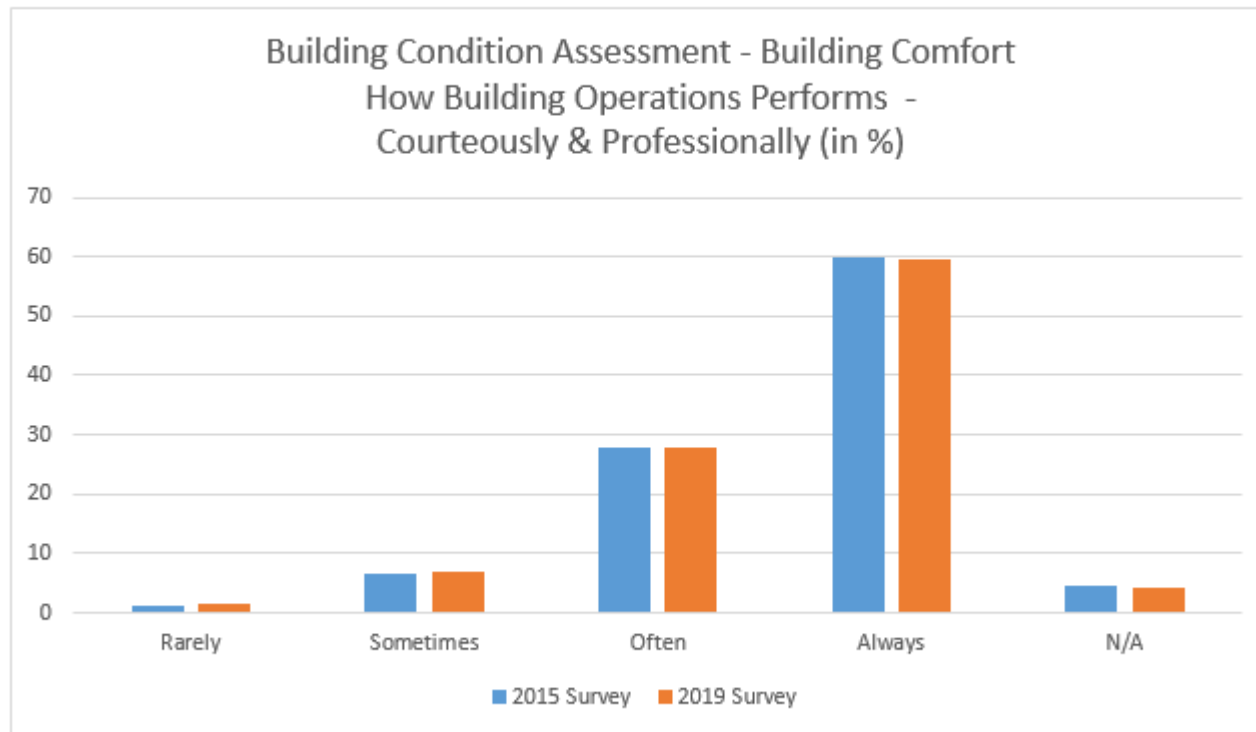
Percentage of Time spent on Reactive Maintenance



4-5 point percentage decrease

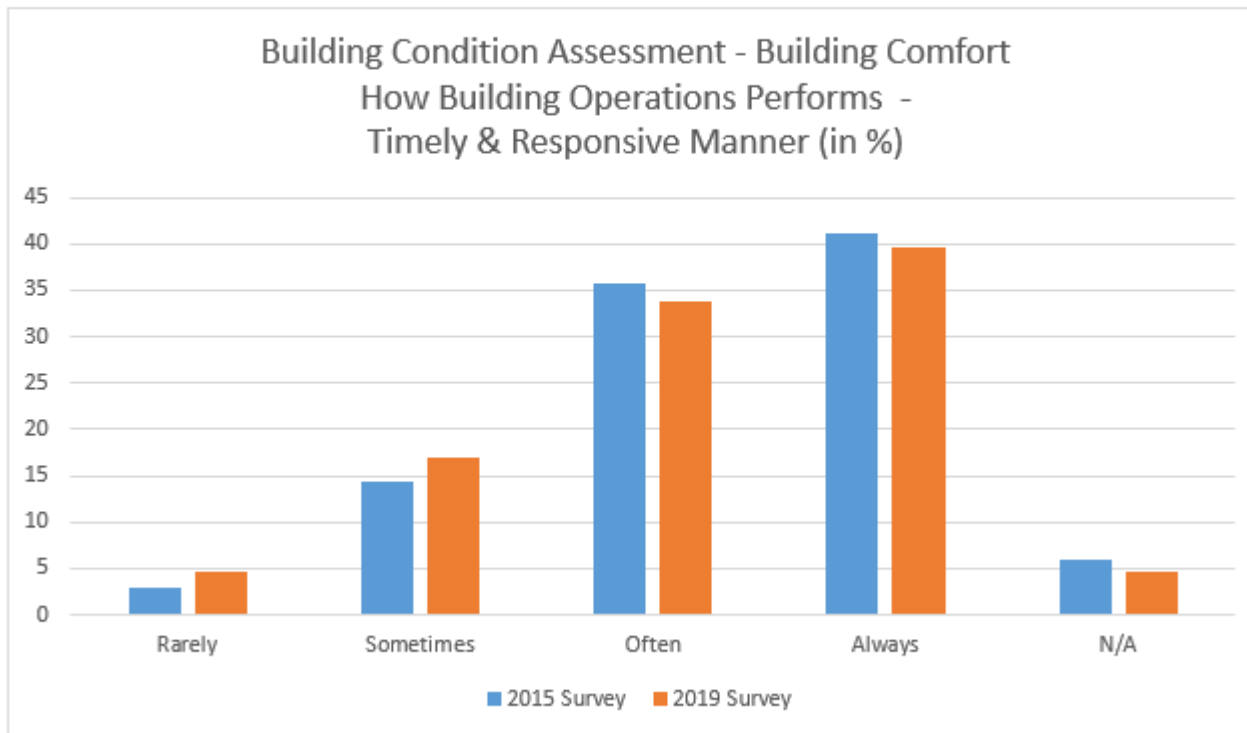
BLS Survey Results Discussion

Q 5: Building Condition Assessment – Building Comfort – Work Performed Courteously & Professionally



BLS Survey Results Discussion

Q 5: Building Condition Assessment – Building Comfort – Work Performed Timely & Responsive Manner



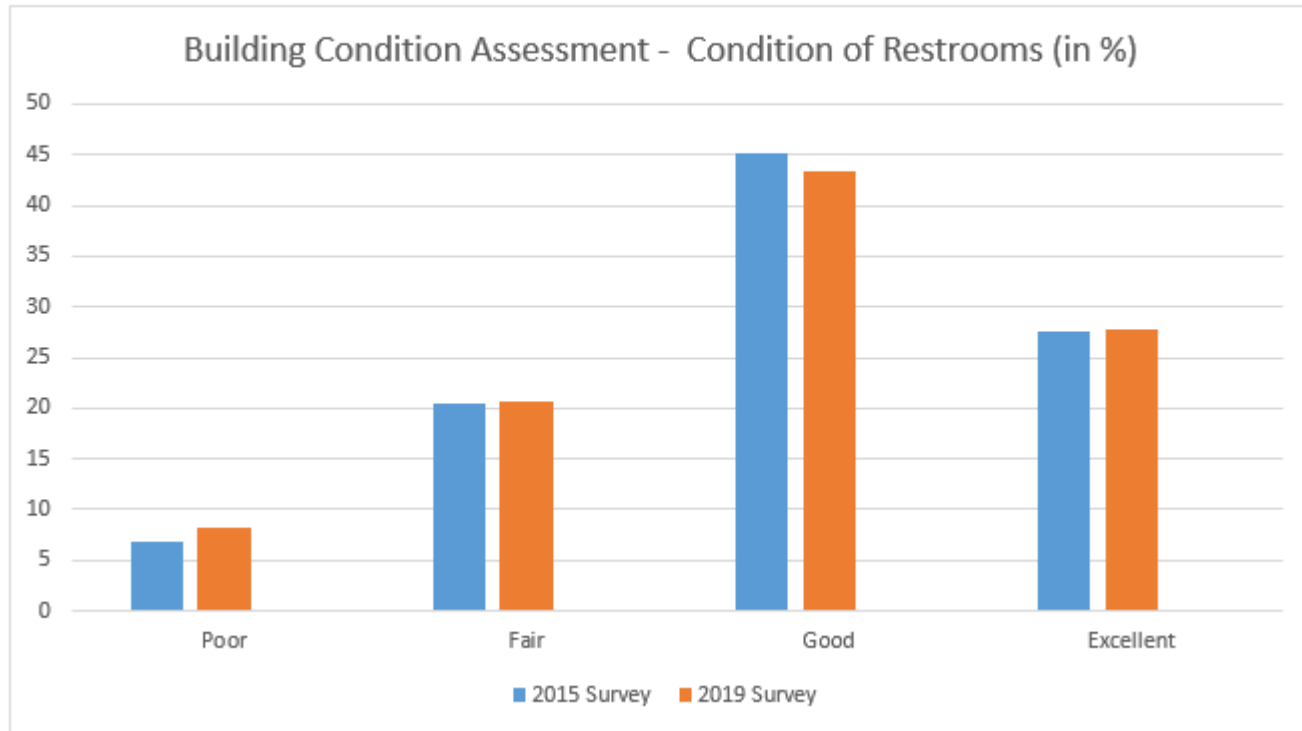
Planning & Scheduling: Impact



- Approaching 97% completion within 30-day window
- 6,500 Open phases during this time window

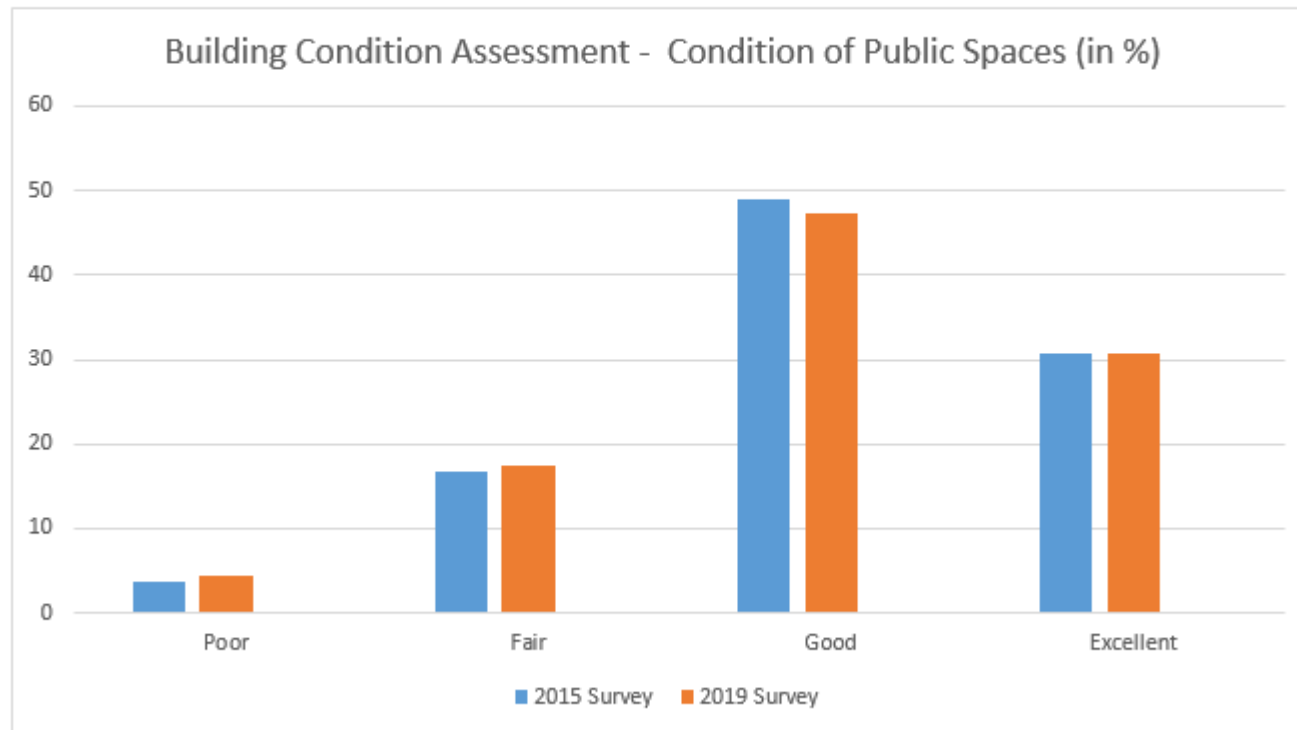
BLS Survey Results Discussion

Q 7: Building Condition Assessment – Condition and Cleanliness - Restrooms



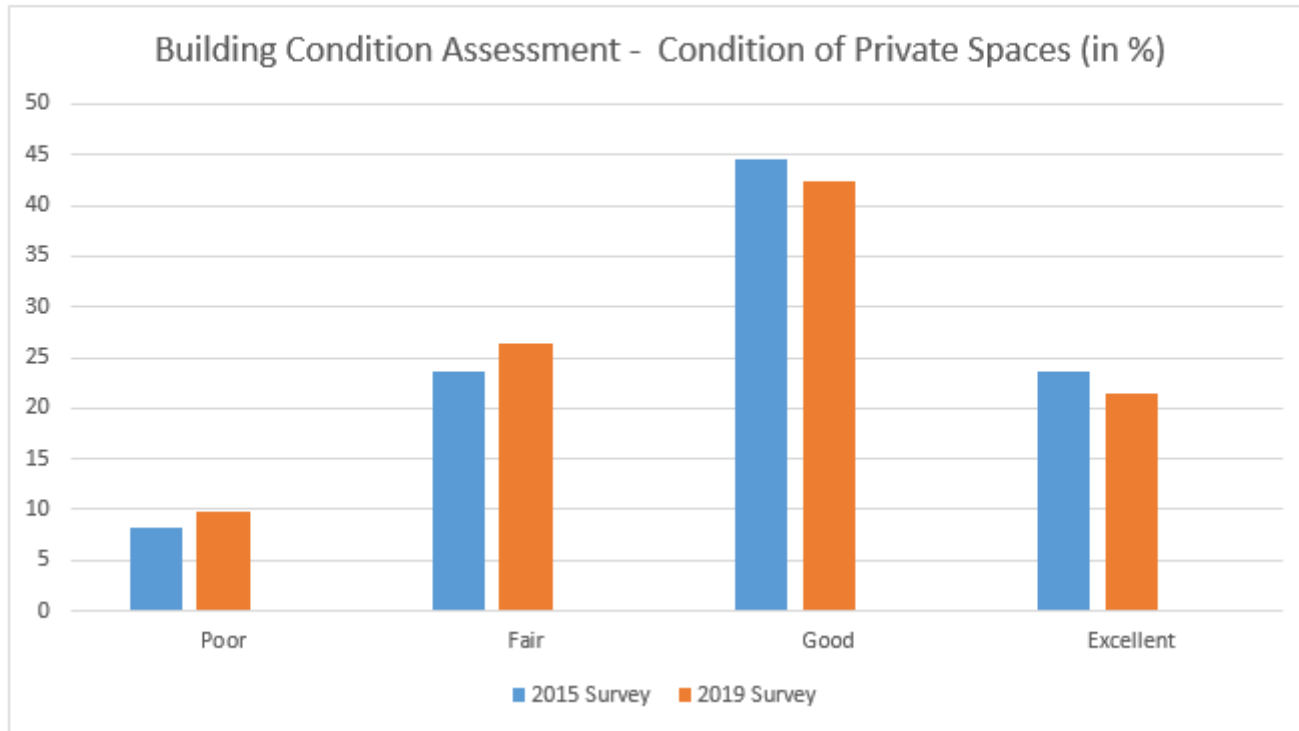
BLS Survey Results Discussion

Q 7: Building Condition Assessment – Condition and Cleanliness – Public Spaces



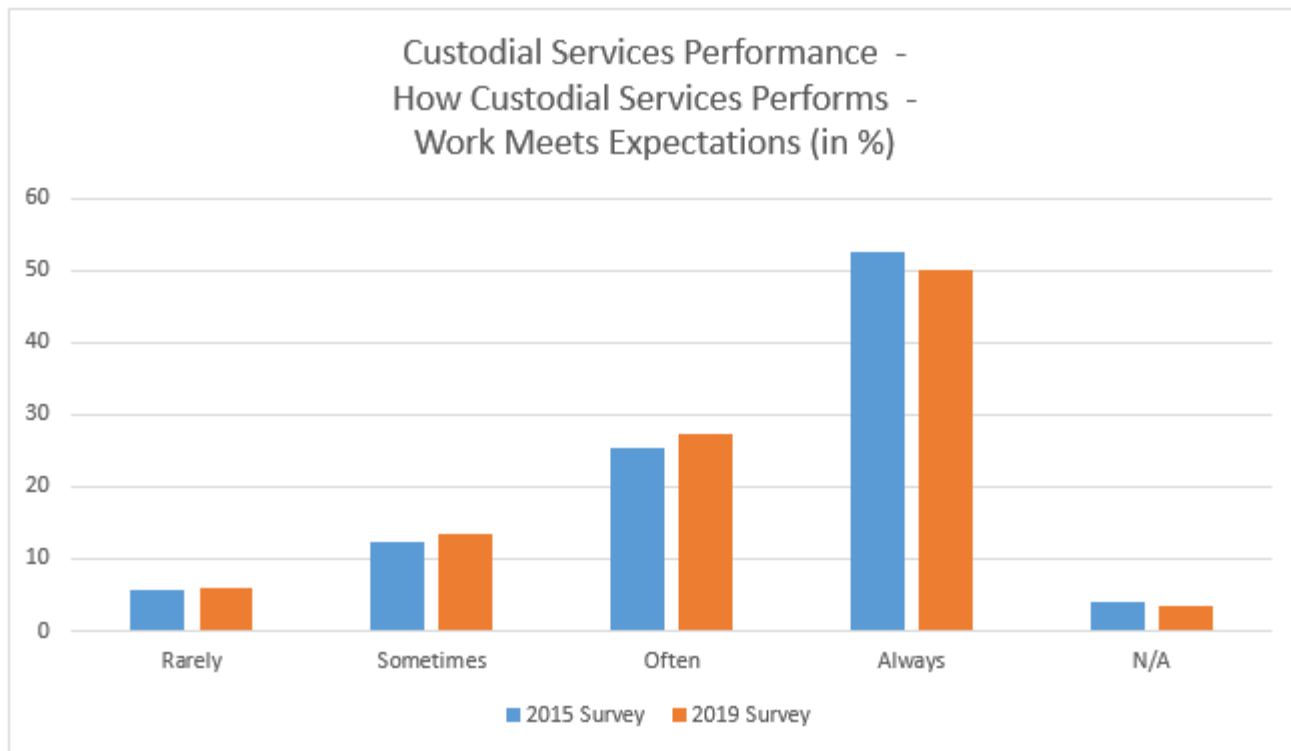
BLS Survey Results Discussion

Q 7: Building Condition Assessment – Condition and Cleanliness – Private Spaces



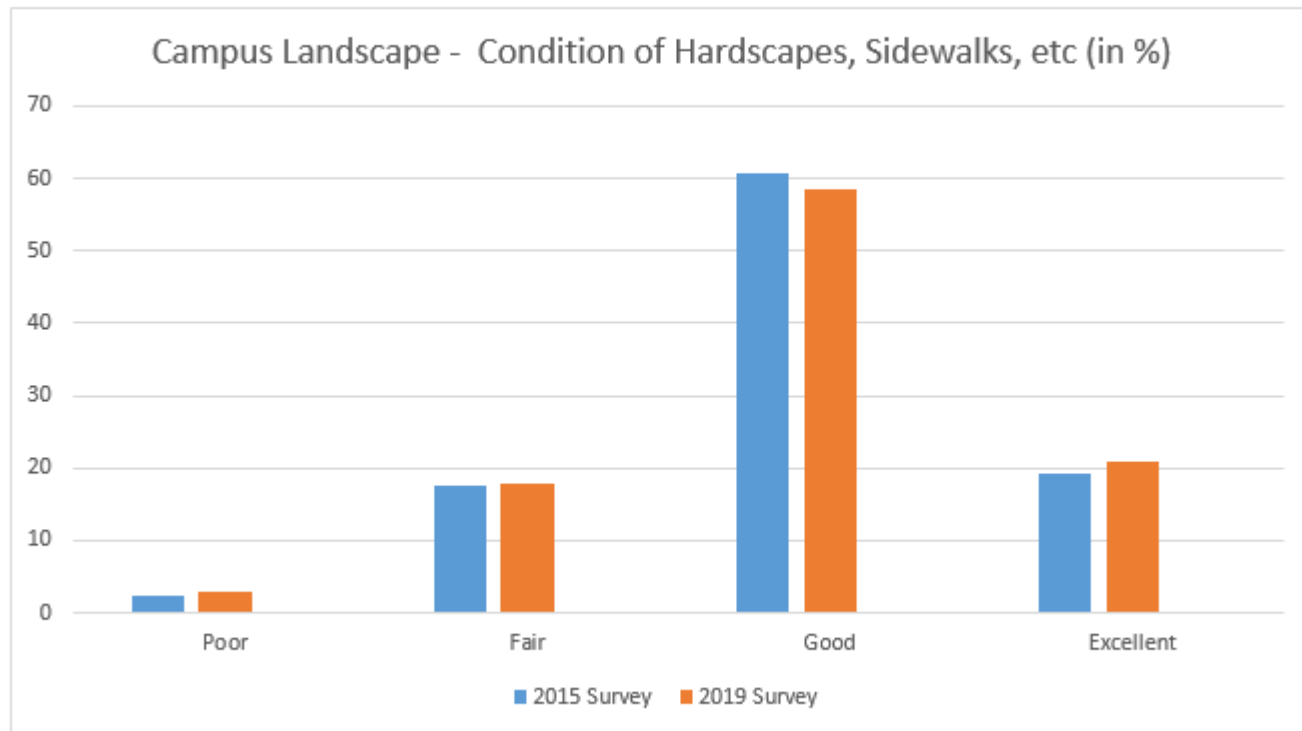
BLS Survey Results Discussion

Q 8: In regards to those carrying out custodial duties – How we do our work: Work meets my expectations:



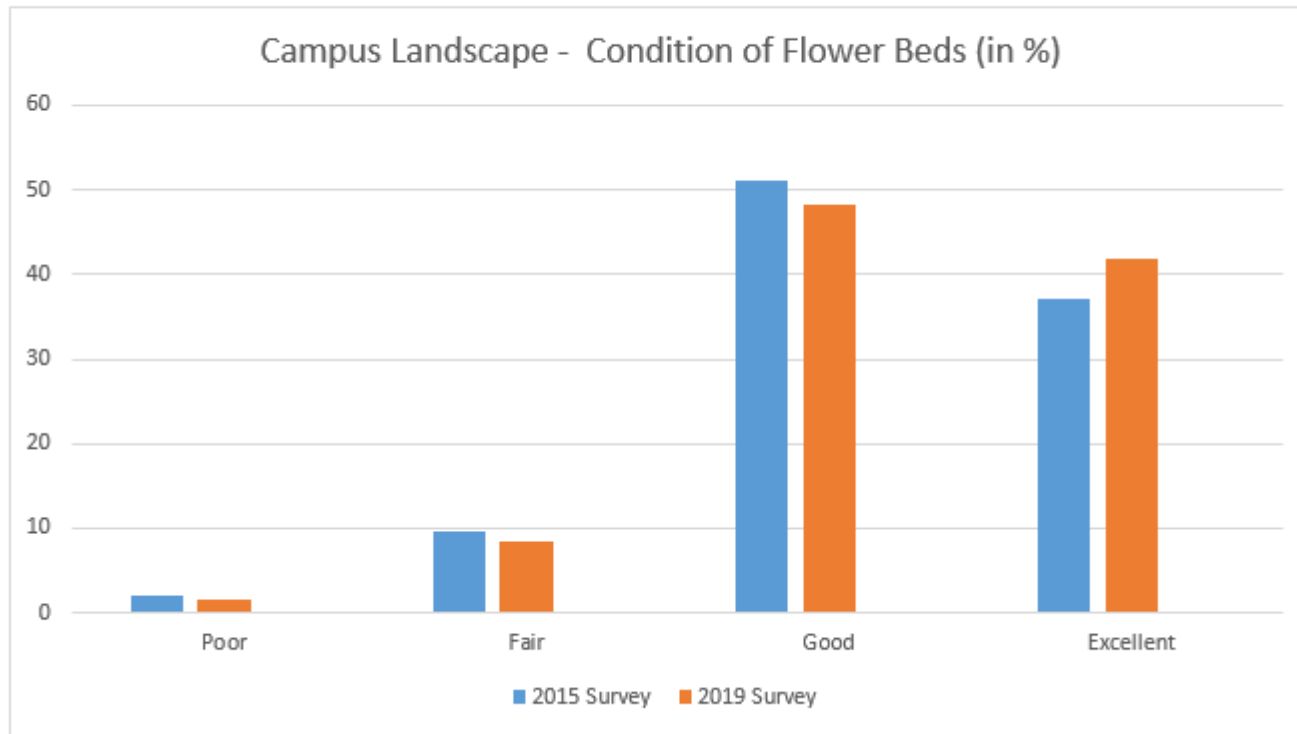
BLS Survey Results Discussion

Q10 - Considering all of campus, please assess the following areas: Campus Grounds



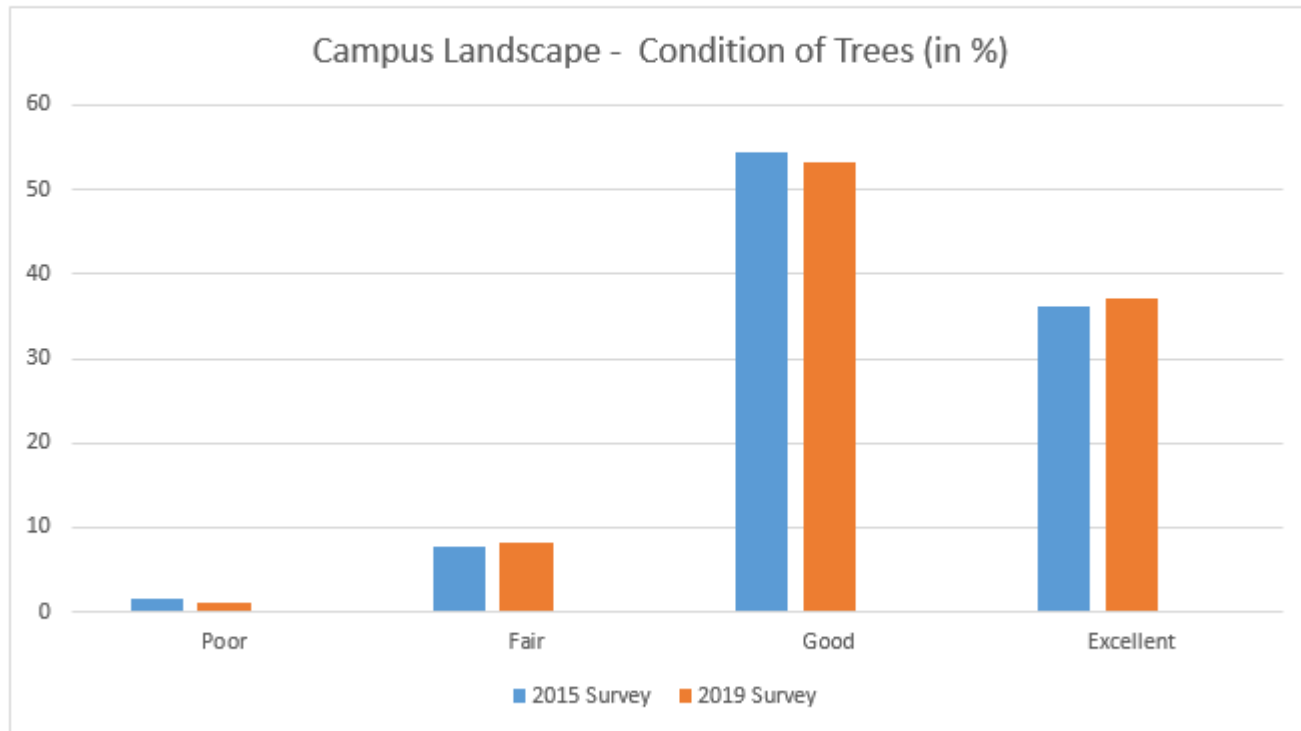
BLS Survey Results Discussion

Q10 - Considering all of campus, please assess the following areas: Condition of Flower Beds:



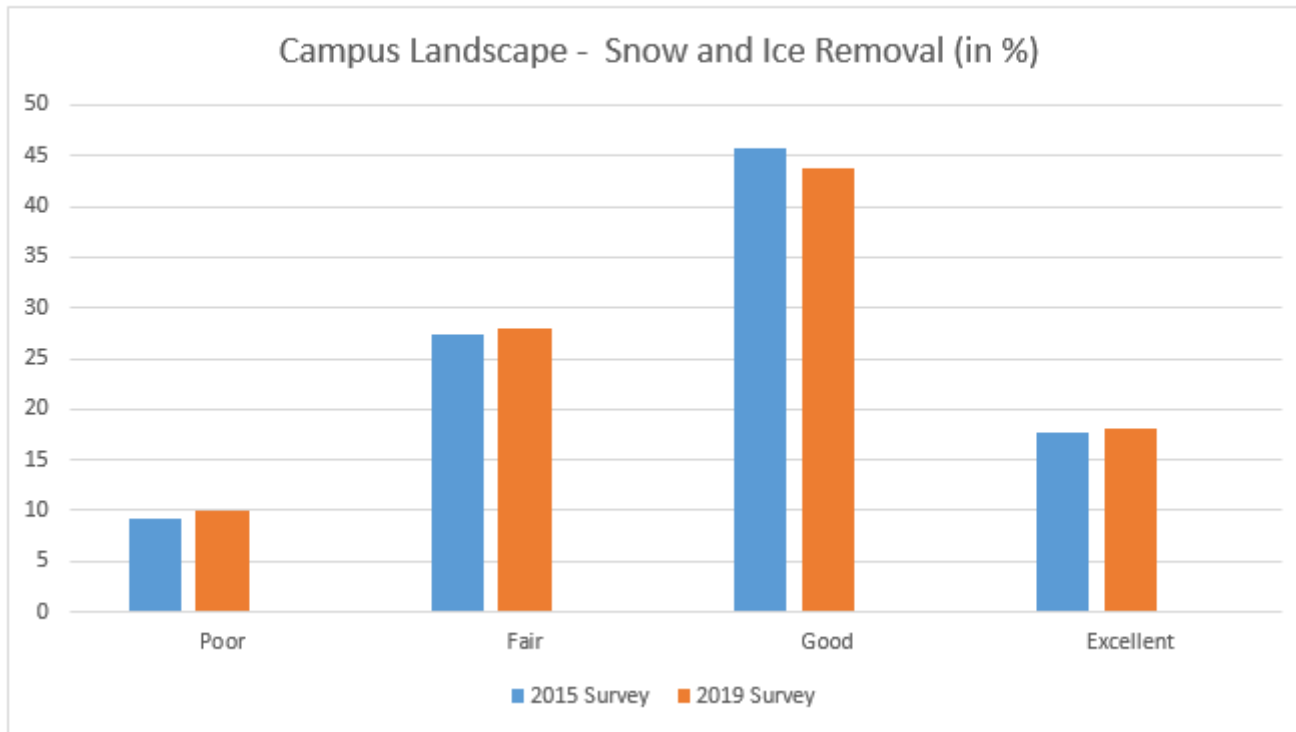
BLS Survey Results Discussion

Q10 - Considering all of campus, please assess the following areas: Condition of Trees:



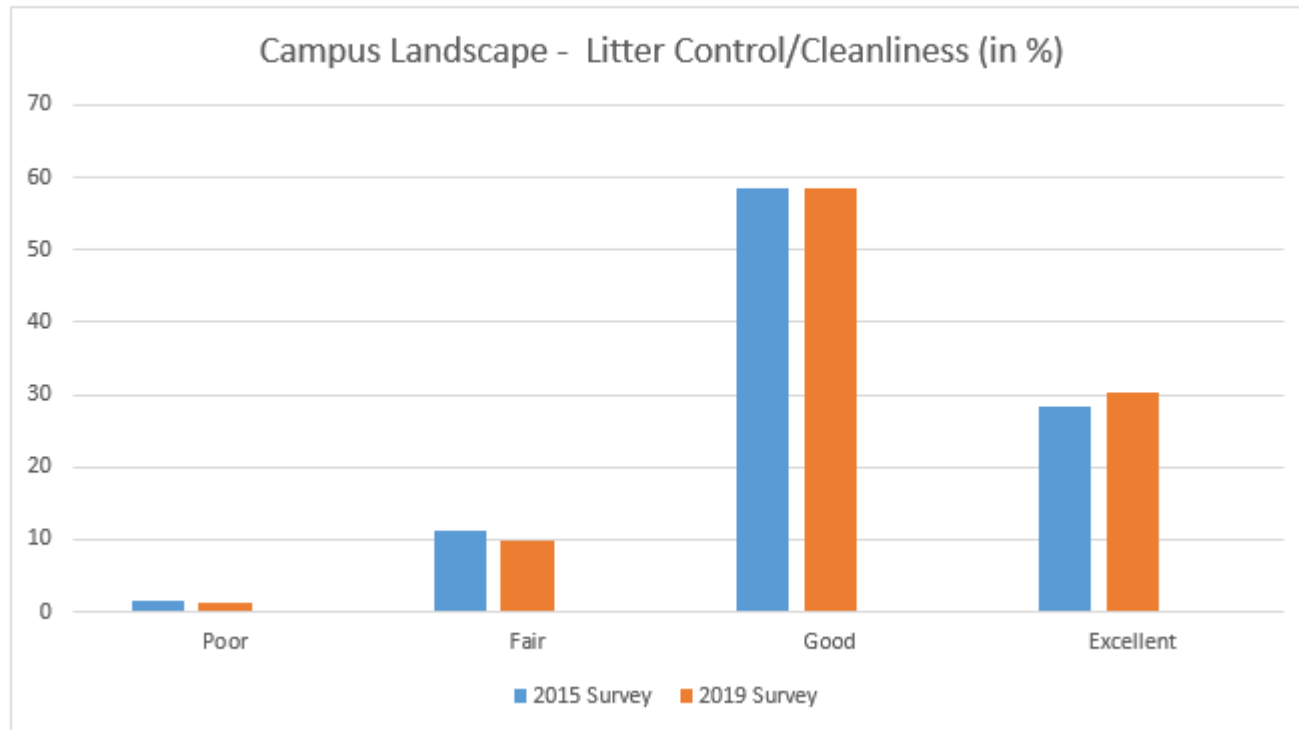
BLS Survey Results Discussion

Q10 - Considering all of campus, please assess the following areas: Snow and Ice Removal:



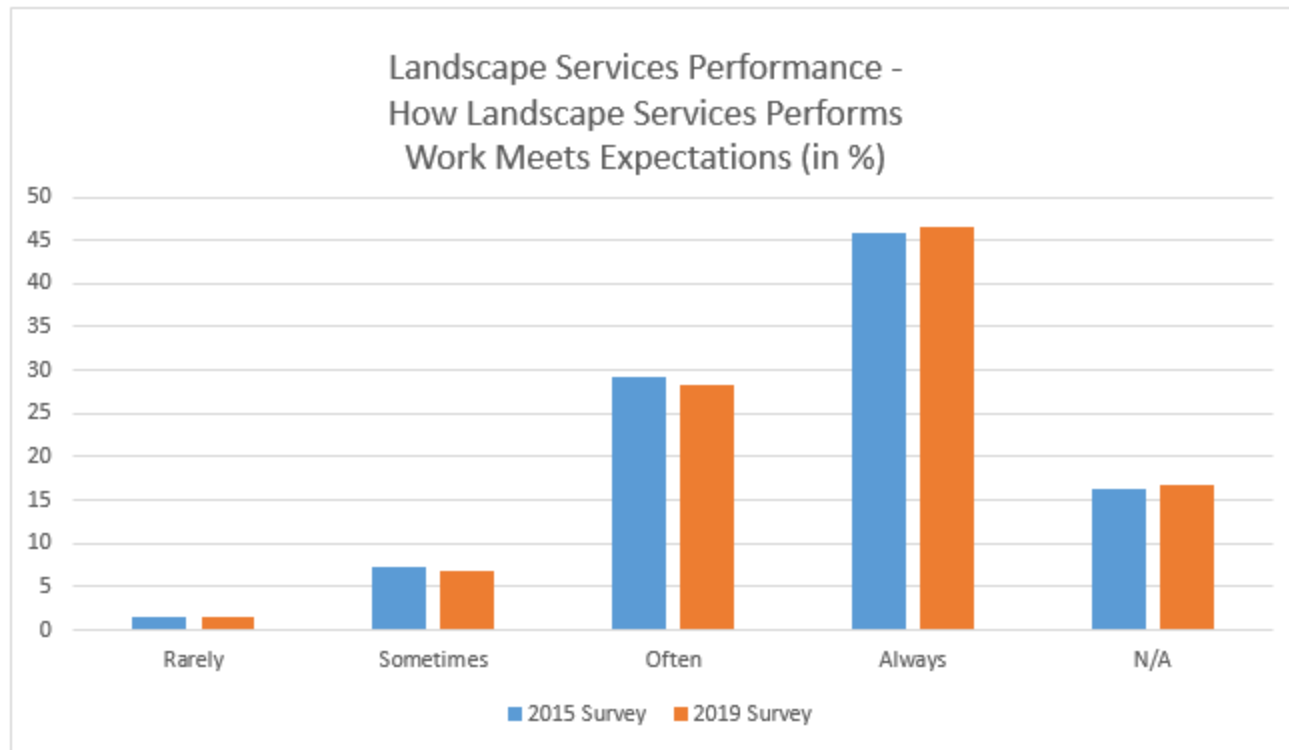
BLS Survey Results Discussion

Q10 - Considering all of campus, please assess the following areas: Cleanliness, Litter Control:

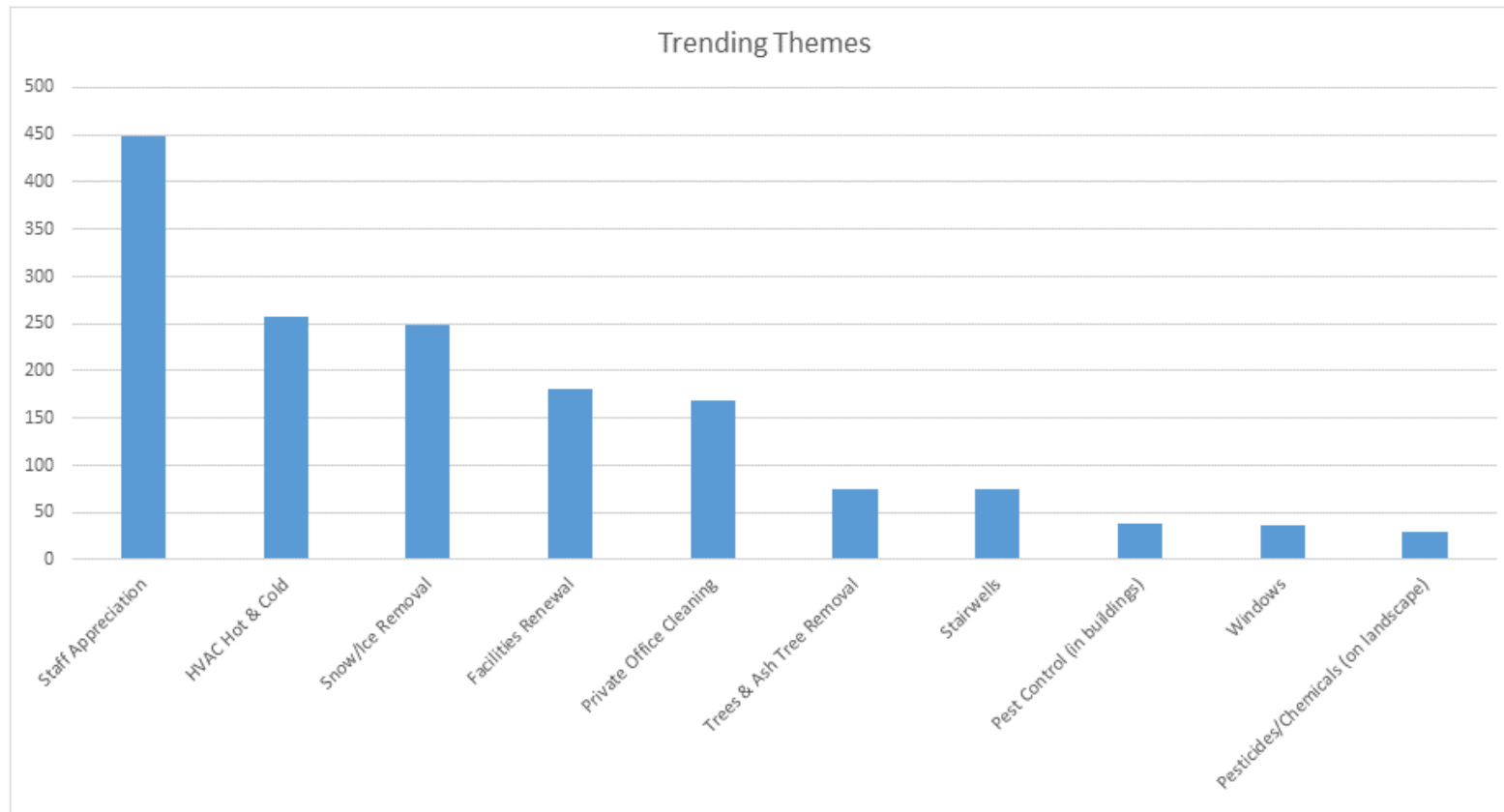


BLS Survey Results Discussion

Q 20: In regards to those working on campus grounds – How we do our work: Work Meets My Expectations



BLS Survey Results Discussion



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