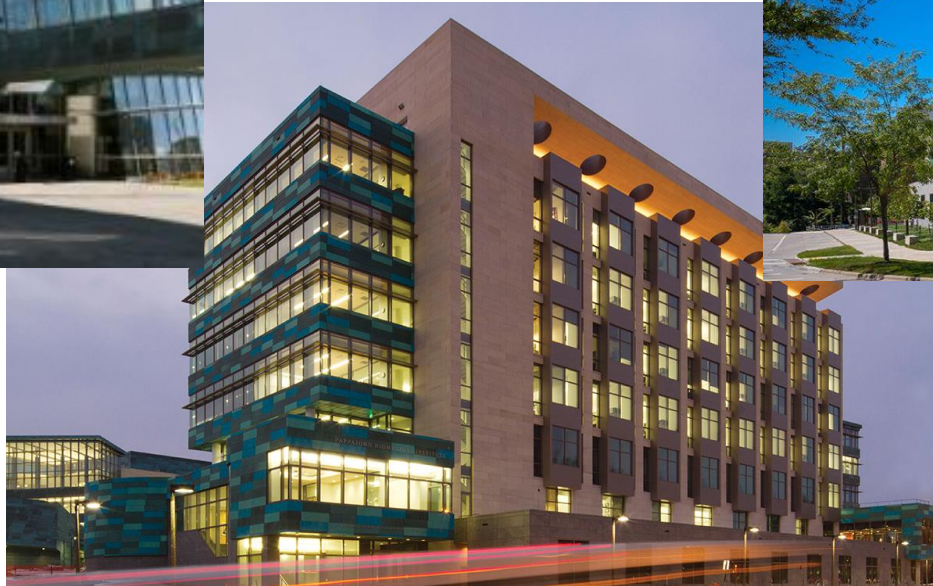


Welcome Building Coordinators!

September 19, 2018



Carver College of Medicine

Welcome Building Coordinators!

Agenda:

- Welcome & Introductions
- Updates
- Campus *Drone Policy* - Josey Bathke
- *Custodial Services – Changes to Organization* – Andy Bruckner
- Department of Public Safety & Key and Access Merger – Dave Visin and Jan Bringman
- FEATURE: *FM@YOUR SERVICE* – Steph Rourke - *The Portal and Beyond*
- Q & A

2018 Building Coordinator Meetings

- ▶ NEXT MEETING: October 17, 2018
- ▶ *10:00 – 11:30 AM*
- ▶ Location: 2520 UCC

Celebrating the Gateway Project!

October 16, 2018
9:00 a.m.
Lower City Park



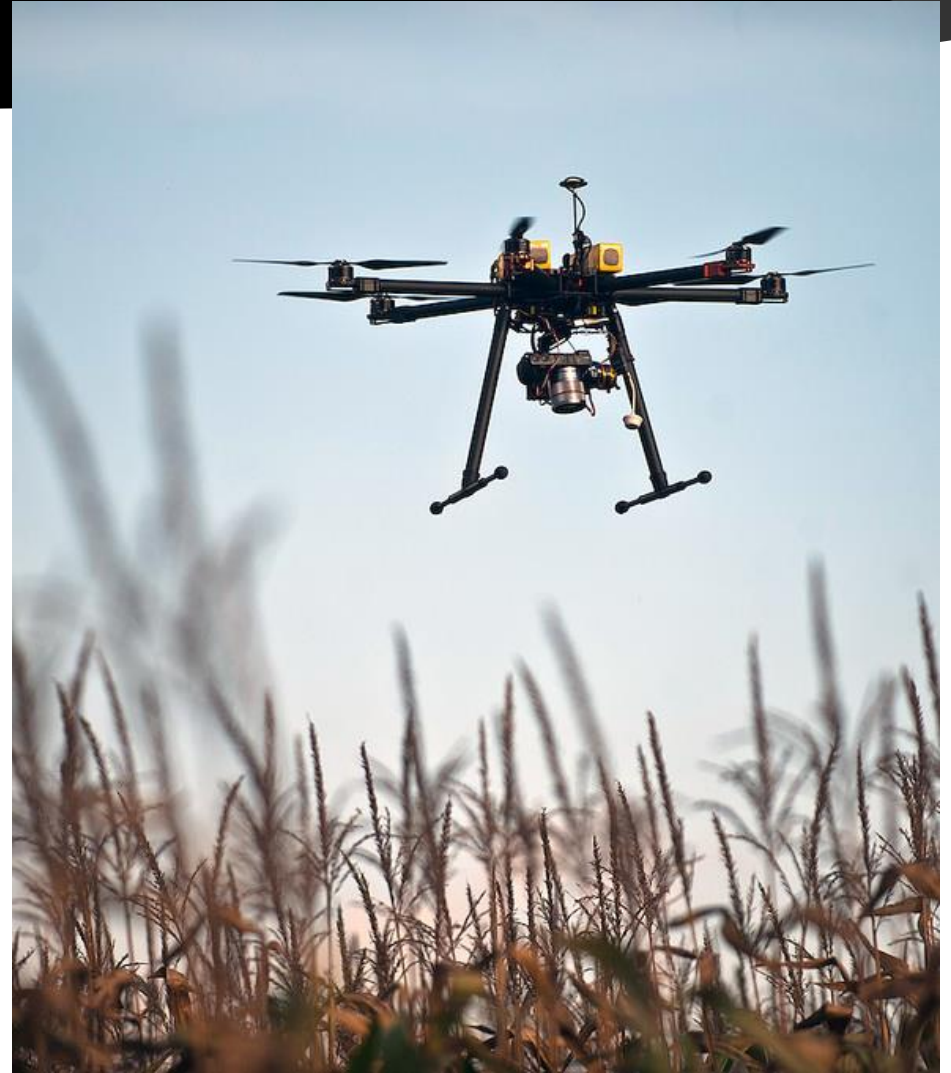
You're invited
Oct 16 Gateway Celebration
Join us for a ceremony celebrating the new Park Road Bridge and
reopening of Dubuque Street. Refreshments provided.
9 a.m. | Lower City Park

ICGOV.ORG/GATEWAYPROJECT

CITY OF IOWA CITY
UNESCO CITY OF LITERATURE

Updated Campus Drone Policy – Josey Bathke

Department of Risk Management,
Insurance, and Loss Prevention



QUESTIONS?



Custodial Services Changes – Andy Bruckner



QUESTIONS?





Department of Public Safety & Key and Access Merger – Dave Visin and Jan Bringman

QUESTIONS?



FM@YOUR SERVICE - The Portal and Beyond

- Steph Rourke

Welcome **Stephanie!** How may we assist you? I want to...

[Click here for site instructions](#)

For Maintenance Emergencies, please call 319-335-5071

SERVICE

Clean / Repair / Maintain

- Building Maintenance
- Custodial
- Landscape
- Nuisance
- Safety

Routed to the Work Control Center

Departmental / Keys / Moving

- Install / Hang Items
- Moving Services
- Get Keys
- Environmental Services
- Utility Requests

Routed to the Work Control Center via FMReqs for funding approval

Plan / Build / Renovate

- New Building
- Request New or Additional Space
- Renovate Space
- SIMS Room Update Request

Routed to Campus Planning or Design & Construction

Search Answers / Contact Us

- FAQs
- Resources
- Contact Information
- Request Maintenance Estimate

Routed to Work Control Center

The screenshot shows the FM@YourService Customer Service Portal. At the top, there is a search bar and navigation links for 'Index A-Z' and 'Contact Us'. The main header features the University of Iowa logo and the text 'FACILITIES MANAGEMENT'. Below the header is a navigation menu with links for 'ABOUT US', 'Welcome', 'Mission/Vision', 'Departments', 'Staff Listing', and 'Careers'. The main content area is divided into several sections: 'NEWS' with a list of recent articles, 'SERVICES' with a list of services and contact information, 'PROJECTS', 'CAMPUS SPACES', and 'ENERGY&ENVIRONMENT'. A prominent blue box at the bottom right contains the text 'FM@YourService Customer Service Portal' and provides contact information for maintenance emergencies. On the right side, there are three buttons: 'ACCESS AND CONSTRUCTION ALERTS', 'CHECK ENERGY USE IN YOUR BUILDING NOW', and 'HELP SUPPORT THE CAMPUS MASTER PLAN'. The footer contains copyright information and an accessibility statement.

QUESTIONS?



2018 Building Coordinator Meetings

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