Welcome Building Coordinators!
August 21, 2019

CLASS OF 2023
Welcome Building Coordinators!

Agenda:

- Introductions - New Coordinators or go-around
- Updates - FM@YourService - Steph Rourke (5 min update)
- UI Waste & Recycle Contracts - Renee Funk - UI Purchasing (10 min)
- New FM Website - Wendy Moorehead (5 min update)
- FEATURE: BLS Survey Results - FM BLS Associate Directors - Julie Sychra, Andy Bruckner, Scott Gritsch (30 min w/Q&A)
- Hancher Tour following meeting - Chuck Swanson, Executive Director - Hancher Auditorium
2019 Building Coordinator Meetings

- NEXT MEETING: September 18, 2019
- 10:30 – Noon
- Location: UCC 2520D
FM@YOUR SERVICE - It's all in the Name!
- Steph Rourke

FM Work Control Center
Landfill Waste Services- ABC Disposal System Inc.
Recycling Waste Services- Waste Management Inc.
Organics Waste Services- Waste Management Inc.
Transition should be seamless
Routes and schedules remain unchanged

Questions regarding needs or day-to-day operations:
Contact Renee Funk UI Purchasing 335-0382

Visit UI Purchasing Website: https://uiowa.edu/ap-purchasing/purchasing/contracts
Need help with Landfill Waste Services?

Creating an order?

- If your building is a General Education Funded (GEF) building contact UI Facilities Management for initiating purchase requisitions; they will appropriately bill MFRs as currently done today.
- For all other landfill waste needs contact your shared services person to issue a PO.
- If you do not have a shared services person or a unique situation feel free to reach out to Renee Funk.

Pricing

- Compactor Waste: $87.50 per ton
- Non-Compactor Waste: $110.33 per ton
- Special Event Collections: $300.00 per ton

Special Event Collections include but are not limited to events including home university football games, student move in and move out events. Above mentioned fees are inclusive of any and all expenses associated with the services.

Purchasing Contact for Contract Questions, Operational Questions, Issues with Services:
Renee Funk
Renee-funk@uiowa.edu
319-335-0382

ABC Disposal Systems
- Dedicated Account Manager for questions, concerns and special event services:
  - Dave Klockau
  - Email: dave@abcdisposalsys.com
  - Phone: 319-331-9441
- Email: uirequests@abcdisposalsys.com
- Phone: 319-331-9441
UI Waste & Recycle Contracts - Renee Funk - UI Purchasing

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QUESTIONS?
Why?

- Last design update to FM Internet - 2009
- Drupal design brings FM Internet into alignment with the rest of the university
- Adheres to new UI branding standards, Web Content Accessibility (WCAG) standards, mobile-friendly, responsive design across platforms.

*Input from BC Focus Groups on navigation - Thank you!*
Timeline:

- Launch early to mid-September
- Email announcement with reminder and instructions to Building Coordinators
Top 5 reasons to get excited about the new FM website:

1. Quick links to all the important stuff
2. Easier to find FM@YourService
3. Streamlined content
4. Improvements to the Building Coordinators Network pages
5. All your favorite pages are still there
FM Internet Redesign Project

https://facilities.stage.drupal.uiowa.edu/
QUESTIONS?
BLS Survey Results Discussion

- Julie Sychra – Associate Director – Building Operations & Maintenance
- Andy Bruckner – Associate Director – Custodial Services
- Scott Gritsch – Associate Director – Landscape Services
**BLS Survey Results Discussion**

**BUILDING AND LANDSCAPE SERVICES SURVEY 2015 v. 2019**

Q13 - GENERAL SATISFACTION: Please rate your general satisfaction with Building and Landscape Services performance:

![Bar Chart: General Satisfaction with BLS Performance (in %)](image)
Q.5: Building Condition Assessment – Building Comfort - Temperature

Building Condition Assessment - Building Comfort
Temperature at Reasonable Level (in %)

![Bar chart showing the percentage of respondents at different comfort temperatures in 2015 and 2019 surveys.]

Planning & Scheduling: Impact

![Graph showing the impact of planning and scheduling on project outcomes.]

Graphs and statistics indicating improvements or decreases in planning and scheduling impact.
Q 5: Building Condition Assessment – Building Comfort – Work Performed Courteously & Professionally

Building Condition Assessment - Building Comfort
How Building Operations Performs -
Courteously & Professionally (in %)

- Rarely
- Sometimes
- Often
- Always
- N/A

2015 Survey
2019 Survey
Q 5: Building Condition Assessment – Building Comfort – Work Performed Timely & Responsive Manner

Building Condition Assessment - Building Comfort
How Building Operations Performs - Timely & Responsive Manner (in %)

Planning & Scheduling: Impact

Approaching 97% completion within 30-day window
- 6,000 Open phases during this time window
Q 7: Building Condition Assessment – Condition and Cleanliness - Restrooms

Building Condition Assessment - Condition of Restrooms (in %)

- Poor
- Fair
- Good
- Excellent

2015 Survey  2019 Survey
Q 7: Building Condition Assessment – Condition and Cleanliness – Public Spaces
Q 7: Building Condition Assessment – Condition and Cleanliness – Private Spaces
Q.8: In regards to those carrying out custodial duties – How do we our work: Work meets my expectations:

Custodial Services Performance -
How Custodial Services Performs -
Work Meets Expectations (in %)

- Rarely
- Sometimes
- Often
- Always
- N/A
Q10 - Considering all of campus, please assess the following areas: Campus Grounds

Campus Landscape - Condition of Hardscapes, Sidewalks, etc (in %)

- Poor
- Fair
- Good
- Excellent

Legend:
- 2015 Survey
- 2019 Survey
Q10 - Considering all of campus, please assess the following areas: Condition of Flower Beds:

Campus Landscape - Condition of Flower Beds (in %)

- Poor: 2015 Survey (2%), 2019 Survey (1%)
- Fair: 2015 Survey (10%), 2019 Survey (10%)
- Good: 2015 Survey (50%), 2019 Survey (40%)
- Excellent: 2015 Survey (18%), 2019 Survey (20%)
Q10 - Considering all of campus, please assess the following areas: Condition of Trees:

![Chart showing the condition of trees based on survey results. The chart compares the results of the 2015 and 2019 surveys. The condition categories are Poor, Fair, Good, and Excellent. The chart indicates a significant improvement in the condition of trees from 2015 to 2019.]
Q10 - Considering all of campus, please assess the following areas: Snow and Ice Removal:

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Campus Landscape - Snow and Ice Removal (in %)
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- **Poor**: 2015 Survey = 10%, 2019 Survey = 15%
- **Fair**: 2015 Survey = 25%, 2019 Survey = 20%
- **Good**: 2015 Survey = 35%, 2019 Survey = 40%
- **Excellent**: 2015 Survey = 30%, 2019 Survey = 25%
Q10 - Considering all of campus, please assess the following areas: Cleanliness, Litter Control:

![Campus Landscape - Litter Control/Cleanliness (in %)]
Q 20: In regards to those working on campus grounds – How we do our work: Work Meets My Expectations

Landscape Services Performance -
How Landscape Services Performs
Work Meets Expectations (in %)
BLS Survey Results Discussion

Trending Themes

- Staff Appreciation
- HVAC/Heating & Cooling
- Sanitization Removal
- Facility Removal
- Preventive Office Cleaning
- Toilet & Sink Trim Removal
- Stairwells
- Pest Control (in building)
- Window
- Pesticide/Chemical (on building)
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